



# Physician News Brief

NEWS ABOUT COVENANT HEALTHCARE FROM  
The Office of Physician Relations & Regional Outreach

OCTOBER 17, 2016

## Epic 2015 Upgrade scheduled for November 13

There will be an Epic upgrade on November 13. We have several training opportunities available, which will be open house format and they are as follows:

10.18.16	5:00 am – 5:00 pm	1 <sup>st</sup> floor- Andersen Wellness (corner of Almira and Bond Street)
10.20.16	7:30 am – 7:30 pm	1 <sup>st</sup> floor- Andersen Wellness (corner of Almira and Bond Street)
10.22.16	11:00 am – 7:00 pm	Cooper- Doud/Executive Conference Room
10.24.16	5:00 am – 4:00 pm	Cooper- Doud/Executive Conference Room
10.28.16	7:00 am – 7:00 pm	Cooper- Doud/Executive Conference Room
10.30.16	5:00 am – 5:00 pm	Harrison Sideroom C & D
11.05.16	6:00 am – 6:00 pm	Harrison Sideroom C & D
11.11.16	6:00 am – 6:00 pm	Cooper- Doud/Executive Conference Room

For more information, please contact Kimberly Ross at 989.583.0483 or [kross@chs-mi.com](mailto:kross@chs-mi.com).

## Interfaith Peace Service – October 20

As part of our Pastoral Care Celebration Week this year, the Department of Pastoral Care & Education invites members of all faiths to gather for a peace service in the Cooper Chapel on Thursday, October 20. Services will be held at 12 noon and at 11:30 pm.

## Survivorship Care Plans Provided to Patients

The Covenant Cancer Care Center is now providing Treatment Summaries and Survivorship Care Plans to our cancer patients. The purpose of the Treatment Summary is to provide the patient with a detailed document outlining the course of therapy(s) that occurred during treatment. It also is utilized as a communication tool between providers detailing treatment plans. The Survivorship Care Plan is a written document consisting of information on surveillance, prevention, interventions and coordination of care among specialist and primary care providers. A copy is provided to the patient during a one-on-one visit with a certified oncology nurse and mailed or electronically routed to the primary care provider. We are currently offering this service to our lung, breast and prostate patients and plan on expanding to all tumor sites in the near future.

## Covenant Patient and Family Advisory Council

To honor our patient-centric commitment, Covenant HealthCare has recently implemented a Patient and Family Advisory Council (PFAC). This council, comprised of four Covenant staff members and eight Patient Advisors, serves as a focus group to identify opportunities for improvement and to participate in the planning process. All leaders and physicians conducting process improvement initiatives that affect patient care are encouraged to present their topics to the council. This will enable Covenant to obtain useful feedback from a patient and family perspective prior to implementing changes. Some examples of items currently being presented to the PFAC include inpatient unit renovations, patient education and billing statement design. If you have a project you are working on for Covenant HealthCare and would like to include the voice of the patient in your decision making, please contact the PFAC coordinator and Patient Experience Administrator, Christin Tenbusch, at 989.583.7491 or [ctenbusch@chs-mi.com](mailto:ctenbusch@chs-mi.com).



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